








Survey of tele-con      [Send](#)  

[Questions](#) Responses **1**

Telemedicine practice in neurosurgery during COVID-19 era: An anonymized patient survey

Survey to assess the challenges being faced by patients and relatives, who have assessed the teleconsultation platform of AIIMS. The data of this survey will be analyzed to improve services and for scientific publication. Name and UHID of the patients will not be displayed in public domain.

Do you give a verbal consent for the telephonic survey which will help us improve our telemedicine service? *

Yes

No

Patient UHID *

Short answer text

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Patient diagnosis *

Cranial

Spine

Peripheral nerve

Trauma

Any other diagnosis

Other...

How did you come to know about tele consultation service being started at AIIMS, New Delhi? *

- Internet
- Newspaper
- Self inquiry at AIIMS reception
- Some other patient told you
- Television news channel

What kind of mobile phone do you use? *

- Smartphone with video calling features
- Regular phone without video calling features
- Landline phone without video calling feature

Have you used video calling feature in mobile phone for teleconsultation?

- Yes
- No

Were you consulted on time as per your OPD appointment?

- Yes
- No

During the nationwide lockdown, do you agree that teleconsultation helped patients? *

- 1= Strongly disagree
- 2= Disagree
- 3=Neither agree nor disagree
- 4=Agree
- 5=Strongly agree

Did you face difficulty in communicating via telephonic interview during prior teleconsultation? *

- Yes
- No

In case you faced difficulty in telecommunication, then please tick the appropriate boxes for identifying the issues? *

- I did not face any difficulty
- Poor network related issues
- Communication related issues
- Patient examination could not be done
- Booking teleconsultation was difficult
- Waiting list for teleconsultation
- Prescription is not properly communicated

Are you satisfied with the time allotted to you for answering your queries? *

1 2 3 4 5

Not at all satisfied Extremely satisfied

Rate the overall performance of neurosurgery teleconsultation? *

- 1= Far below standard
- 2= Below standard
- 3= Meets standard
- 4= Above standard
- 5= Far above standard

Do you feel, for patient safety, it is an acceptable option to continue tele-consultation for follow-up appointments until COVID pandemic is over? *

1 2 3 4 5

Strongly disagree Strongly agree

After the physical OPD is made functional without any restrictions, will you prefer Teleconsultation over physical OPD? *

- Yes
- No
- Maybe

If you consider teleconsultations are advantageous then tick the appropriate boxes for reasons- *

I do not want to come to hospital, where risk of COVID transmission is higher

Money spent on travelling is saved

It saves my time and effort

Difficult to travel with a dependent patient

Other...

Can you provide some suggestions to make Tele consultation service better ?

Long answer text
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